

LAC+USC HEALTHCARE NETWORK ORIENTATION REVIEW TEST BOOKLET
(Please do not write in this booklet. Record your answers on a scantron form or answer sheet)

- 1 LAC+USC Network's vision states that we want to be nationally recognized for our _____ patient care, medical education, clinical research and contributions to community health
 - A Sensitive
 - B Responsive
 - C Competent
 - D Superior

- 2 Our mission statement says that LAC+USC Network is to provide fully-integrated, _____, affordable and culturally sensitive care, one person at a time
 - A Adaptable
 - B Instrumental
 - C Accessible
 - D Integral

- 3 An example of an organizational performance indicator is the:
 - A percentage of inpatient diabetic patients who receive teaching
 - B number of levels in the organization chart
 - C percentage of funded positions in a department
 - D number of employees assigned to each supervisor

- 4 An important part of the organizational performance improvement process in the Network is:
 - A collecting data and assessing current performance
 - B developing performance improvement plans for each employee
 - C holding managers and employees accountable
 - D creating performance opportunities

- 5 You must attend the Network orientation within _____ days of hire and complete any initial competency assessments within the first _____ days of your assignment to the unit.
 - A 30, 30
 - B 60, 10
 - C 5, 45
 - D 10, 30

- 6 The acronym PHI stands for:
 - A Patient Healthcare Information
 - B Private Health Information
 - C Primary Healthcare Information
 - D Protected Health Information

- 7 You have been given a password to access the facility's clinical information system; you may share this password with:
 - A your immediate supervisor
 - B your co-workers
 - C MIS
 - D No one

- 8 As an employee of this facility, you may access a patient's protected health information:
 - A whenever you want to because you work here
 - B if your supervisor asks you to
 - C only if your job duties require you to
 - D all of the above

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9. If you notice a potential safety hazard, what should you do?
- A. Provide reassurance to patients, visitors and fellow employees.
 - B. Survey the area. If there's no immediate danger, call the department in which the hazard exists.
 - C. Notify your supervisor and the Safety Officer. Complete an "Employee Report of an Unsafe Condition" Form.
 - D. Call the Risk Manager and wait for specific instructions.
10. The Material Safety Data Sheet (MSDS) provides information on how to handle a (n):
- A. Electrical equipment malfunction
 - B. Chemical spill/exposure
 - C. Mechanical failure
 - D. Power outage
11. If you are at a fire's point of origin, the very first thing you should do is:
- A. Call a "Code Red"
 - B. Activate the nearest fire alarm
 - C. Extinguish the fire, if possible
 - D. Remove patients and others from immediate danger
12. The PASS procedure refers to:
- A. Taking an examination
 - B. Using a fire extinguisher
 - C. Walking in the hallway
 - D. Evacuating the hospital
13. A _____ is an event or situation that could have resulted in an adverse event but did not.
- A. Unsafe condition
 - B. Serious medical condition
 - C. Misdiagnosis
 - D. Near miss
14. If you become aware of a "sentinel event" or a "near miss" you must report it:
- A. using the unsafe condition report
 - B. using the Event Notification Report and Medication Event Report
 - C. to Human Resources Management
 - D. to the Los Angeles County police
15. Employees are legally covered by the County except when liability results from:
- A. Willful misconduct and malice
 - B. A bad result that occurs despite proper treatment
 - C. A patient's complaint of a slip and fall in the hospital
 - D. An employee's report of an accident involving a visitor
16. Which of the following is an acceptable reason for the use of restraints?
- A. When a patient is extremely agitated
 - B. To protect the patient or others from serious injury or danger
 - C. To correct patient behavior
 - D. When there is only one nurse on duty

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- 17 Under what conditions would you use protective gowns, caps and eye protection?
- A If you are walking in an area that has had a blood/body fluid spill
 - B If splashing is possible
 - C If you're in contact with mucous membrane
 - D When handling contaminated substances
- 18 Competency assessments and training on various pieces of equipment and procedures are required:
- A After completion of your probationary period
 - B During unit-based orientation and prior to receiving a patient care/work assignment
 - C After 12 months
 - D After 6 months
- 19 You must report incidents of child abuse/neglect, elder abuse/neglect and intimate partner violence to the appropriate agency:
- A within 48 hours
 - B within 1 business day
 - C immediately
 - D as soon as possible
- 20 Upon admission each inpatient receives _____
- A Physician Directories
 - B Grievance procedures
 - C Disaster Preparedness Handbooks
 - D Patient Rights Handbooks
- 21 Patients are informed of their options concerning Advance Healthcare Directives (AHCD) by the:
- A Chaplain's office
 - B Admissions office
 - C On duty physician
 - D Either B or C
- 22 Patients can fill out an Advance Healthcare Directive (AHCD) document themselves, or give oral direction to a _____ who will document the directive in the patient's medical record.
- A Chaplain
 - B Nurse
 - C Social Worker
 - D Physician
- 23 Complaints from patients or patients' family members regarding any aspect of medical care should first be referred to:
- A Accountable Supervisor
 - B Human Resources
 - C Hospital Administration
 - D Clinical Social Work
- 24 An event notification should be completed when:
- A a patient has expressed a desire to be married in the hospital
 - B a patient expresses a strong dislike for the food
 - C a patient has a therapeutic mishap
 - D a patient refuses to turn down the television

(Please do not write in this booklet. Record your answers on a separate form or answer sheet.)

- 25 _____ is the most important thing you can do to prevent the spread of infection:
- A. Hand washing
 - B. Proper handling of sharps
 - C. Immediate clean up of bodily fluid spills
 - D. Wearing a mask
26. What two patient identifiers are needed before administering medication?
- A. Patient name and social security number
 - B. Date of birth and MRUN number
 - C. Patient name and MRUN number
 - D. Social security number and MRUN number
27. Code Pink means:
- A. Fire Emergency
 - B. Bomb Threat
 - C. Pediatric Cardiac Arrest
 - D. Infant/Child Abduction
28. "Code Green" means:
- A. Chemical Spill
 - B. Behavior Response Team
 - C. Evacuate a Specific Area
 - D. Suspect Bioterrorism Agent
29. In the event of a sudden influx of a large number of infectious patients, the LAC+USC Network will implement:
- A. HEICS
 - B. Focus/PDCA
 - C. POTUS
 - D. FEMA
30. To prevent the loss of data in the event of a disaster, IT performs daily data backup on all servers and stores the backed-up information:
- A. On the mainframe computer
 - B. On special flash drives
 - C. Off site
 - D. On high density compact discs

LAC+USC HEALTHCARE NETWORK



REORIENTATION POST TEST

2007 ANSWER SHEET AND PROOF OF COMPLETION

Instructions: Please circle the letter that best answers the corresponding questions in the LAC+USC Network Orientation Post Test Booklet. You must score 21 correct answers (70%) to receive credit for Mandatory Reorientation

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|-----|---|---|---|---|-----|---|---|---|---|
| 1. | A | B | C | D | 16. | A | B | C | D |
| 2. | A | B | C | D | 17. | A | B | C | D |
| 3. | A | B | C | D | 18. | A | B | C | D |
| 4. | A | B | C | D | 19. | A | B | C | D |
| 5. | A | B | C | D | 20. | A | B | C | D |
| 6. | A | B | C | D | 21. | A | B | C | D |
| 7. | A | B | C | D | 22. | A | B | C | D |
| 8. | A | B | C | D | 23. | A | B | C | D |
| 9. | A | B | C | D | 24. | A | B | C | D |
| 10. | A | B | C | D | 25. | A | B | C | D |
| 11. | A | B | C | D | 26. | A | B | C | D |
| 12. | A | B | C | D | 27. | A | B | C | D |
| 13. | A | B | C | D | 28. | A | B | C | D |
| 14. | A | B | C | D | 29. | A | B | C | D |
| 15. | A | B | C | D | 30. | A | B | C | D |

Workforce Member has completed the LAC+USC Network Orientation/Reorientation Handbook and has received a passing score of 70% or better on the Post Test.

Workforce Member Name (print)

ID#

Workforce Member Signature

Date

Supervisor's Name (print)

Signature

Date

Document Required Remediation (missed questions reviewed and exam was retaken with passing score):

Supervisor Initials:

Date:

(Credited Training Topics: Patient Safety, Fire, Disaster, Codes & Safety updates, Hazardous Communications, Environment of Care, HIPAA update, Cultural Competency update, Pain Management, Abuse, Risk Management, Organizational Ethics & Patients' Rights)

PLEASE PLACE IN WORKFORCE MEMBER'S AREA FILE AS EVIDENCE OF COMPLIANCE
